


Fact Sheet


What you need to know.





It's a great time to make energy saving improvements to your home. With the Victorian Government's Energy Saver Incentive, energy efficiency is now more affordable. Discounts and special offers are available on a range of products and services at participating businesses. To be sure you don't miss out, please read through this fact sheet carefully – it details what you need to know to be eligible.

How does the Energy Saver Incentive work?

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You can get an Energy Saver Incentive from a participating business.
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You will need to sign a form to confirm you have taken Energy Saver actions.
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This is so businesses can show the black balloons saved from your actions.
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The emissions saved will count toward the Victorian Energy Efficiency Target.
For more information on the Target visit dpi.vic.gov.au/energysaverincentive

For more information on the Energy Saver Incentive and how you can save energy at home visit **SaveEnergy.vic.gov.au** or call the Customer Call Centre on **136 186**.

If you have any questions or concerns about businesses participating in the Energy Saver Incentive please call the Essential Services Commission on **9651 4911** or email **veet@esc.vic.gov.au**

What you need to know before you buy.



1. The Energy Saver Incentive is designed to make energy efficiency more affordable.

The Energy Saver Incentive is a voluntary program to help you save energy at home and cut your electricity and gas bills. Participating businesses are rewarded for helping you save energy, and these rewards can be passed on to you the customer. Before you sign anything or agree for work to go ahead, you should make sure you are happy with the supplier you've chosen and the products or services they will provide.

2. Energy Saver Incentives are only available for specified energy saving actions.

These actions cover hot water systems, heating, draught proofing, lighting, water-saving shower heads, fridges and freezers. To find out more about these actions see the Energy Saver Incentive Buyers Guide and the related fact sheets available online at SaveEnergy.vic.gov.au

3. Only participating businesses can provide you with discounts and special offers through the Energy Saver Incentive.

A range of businesses have been accredited to participate, so ask your retailer or tradesperson if they offer the Energy Saver Incentive before purchasing or visit saveenergy.vic.gov.au for a list of participating businesses.

4. Most appliances and products will need to be professionally installed to be eligible for the Energy Saver Incentive.

Participating businesses will in most cases need to guarantee that products and services have been installed correctly in your home, so they can be sure of the greenhouse gas savings. If you install these products yourself, you may not be eligible for the incentive. This applies to all actions, except for fridges and freezers. Even energy-saving light globes and shower-heads will need to be installed by your supplier to be eligible for the Energy Saver Incentive. Check with your supplier before making a purchase.

5. The Energy Saver Incentive should be offered to you at the time of purchase.

The incentive is not a rebate so you should receive your benefit directly from the person providing the product or

services at the point of purchase or installation. Make sure you know exactly the type of incentive you'll receive before you buy to avoid missing out.

6. You must sign a form that confirms you have taken an Energy Saver Action. In return for signing you should receive an Energy Saver Incentive from your supplier.

An Energy Saver Incentive is a discount or special offer on a supplier's energy saving products or services. The incentive you receive should be included on the form.

The form will also ask you to supply some personal information, including your name and address and some details about your property. This information is used to verify that the Energy Saver Action has taken place and to calculate the energy savings accurately.

7. The more black balloons you save, the bigger your incentive should be.

The Energy Saver Incentive is based on the greenhouse gas emissions saved over the lifetime of the product you have installed. For more information on greenhouse gas emissions saved from each Energy Saver Action visit SaveEnergy.vic.gov.au

8. Some businesses may offer you other products, services, or agreements alongside the Energy Saver Incentive.

These offers can include new contracts with electricity or gas retail companies. It's up to you to make sure that you are happy with any additional agreements you enter into alongside the Energy Saver Incentive. You should ask questions so you understand any additional offers and make sure they meet your needs before you sign.

9. You may also be eligible for other government energy efficiency rebates.

For more information on the Victorian Government rebates available to help you be ResourceSmart at home visit ResourceSmart.vic.gov.au/rebates

For more information on Australian Government energy efficiency rebates visit environment.gov.au/rebates

For further information:
Visit SaveEnergy.vic.gov.au
Customer Call Centre 136 186

A Victorian
Government
initiative

