

Fact Sheet

Upgrading to an energy-efficient hot water system.

What you need to know.



If you're replacing your hot water system with a more energy efficient one, you could be eligible for an Energy Saver Incentive. Your options depend on the type of hot water system you're replacing.

If you have an electric hot water system at home you can:

- Add a solar retrofit to your existing electric hot water system
- Replace it with a gas/LPG hot water system
- Replace it with an electric-boosted solar or heat pump hot water system
- Replace it with a gas/LPG boosted hot water system

If you have a gas/LPG hot water system at home you can:

- Add a solar pre-heater to your existing gas/LPG hot water system
- Replace it with a gas/LPG boosted solar hot water system

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Contact a **participating business** who sells or installs hot water systems and ask for the Energy Saver Incentive – a discount or special offer.

Remember, the more greenhouse gas emissions you save, the bigger the potential incentive.

Government rebates for some of these products may also be available.

For more information visit **saveenergy.vic.gov.au** or phone the Customer Call Centre on **136 186**.

Energy Saver Action requirements.

To be eligible for the Energy Saver Incentive on hot water systems there are some requirements you or your participating business will need to meet.

- Hot water systems must be professionally installed by **participating businesses**. This is so the greenhouse gas savings can be properly calculated.
- All work must be carried out in accordance with the appropriate regulations, and certificates of safety and compliance must be supplied where required.
- You will be asked to sign a form which shows the incentive you received for your energy saving action.

Ask your participating businesses which hot water systems they offer are eligible for the Energy Saver Incentive. Shop around for the deal you are happy with before you buy.

How Alex and Julie go solar for their hot water.

- Alex and Julie hear about the Energy Saver Incentive and think it could make replacing their old electric hot water system more affordable.
- They know the more greenhouse gas their actions save, the bigger the potential discount or special offer through the Energy Saver Incentive, so they decide to investigate going solar.
- Alex and Julie speak to a business participating in the Energy Saver Incentive and are told they can certainly save greenhouse gas, and money, by upgrading.
- They are advised to replace their old electric resistance system with an electric boosted solar hot water system. The salesperson recommends a system that's eligible for a Energy Saver Incentive and Alex and Julie request the incentive.
- They are offered a discount. This makes things much more affordable and they accept the incentive.
- After the new system is installed they sign a form confirming their incentive – their discount.
- They investigate what Government rebates are available which may help them save even more.
- They've now saved on the cost of upgrading their hot water system. Their future energy bills will decrease. And they're helping Victoria reach its energy saving target of 2.7 million tonnes of greenhouse gas per year.